Metrc Support Bulletin

Bulletin Number: MD_IB_0077	Distribution Date: 01/30/24 UPDATED 07/03/2024	Effective Date: Ongoing
Contact Point: Metrc Support	Subject: Correction: Cannabis Products Available for Retail Sale and Resource Material	
Reason: Metrc is providing some updates for Cannabis Products available for retail sale		

Greetings,

Metrc, in conjunction with the Maryland Cannabis Administration (MCA), is providing clarification regarding cannabis products available for retail sale.

Correction update: Effective June 7, 2024, MCA has released permanent regulations under COMAR 14.17 that make certain changes for all licensees. Changes to products available for retail sale are highlighted below. Concentrates may now be sold for adult-use consumers as well as medical patients and caregivers.

For more information and resource materials, please see the following page.

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The chart below identifies the current item categories available to licensees as well as the intended recipients (medical and/or adult use consumers).

Please note the addition of the two Concentrate Item Categories.

Item Category	Available Recipient(s)
Buds	Medical/Adult Use Consumer
Concentrate (Each)	Medical/Adult Use Consumer
Concentrate (Weight)	Medical/Adult Use Consumer
Exempt Edible Product (Medical only)	Medical only
Exempt Liquid Edible Product (Medical only)	Medical only
Infused Edible	Medical /Adult Use Consumer ***Must not exceed 10/100mg THC**
Infused Edible (Capsule Only)	Medical /Adult Use Consumer ***Must not exceed 10/100mg THC**
Infused Liquid Edible	Medical /Adult Use Consumer ***Must not exceed 10/100mg THC**
Infused Non-Edible	Medical /Adult Use Consumer
Seedling	Medical /Adult Use Consumer
Seeds	Medical /Adult Use Consumer
Shake/Trim	Medical /Adult Use Consumer
Shake/Trim (by strain)	Medical /Adult Use Consumer
Tincture for Oral Administration	Medical /Adult Use Consumer ***Must not exceed 10/100mg THC**
Vape Cart	Medical /Adult Use Consumer

Please note the MCA accepts a potency variance of +/- 10% due to the heterogeneity of the cannabis plant. For more technical information, please review MCA's Technical Authority for Cannabis Testing Revision 5.0.

For additional information, please refer to MCA's Office of Compliance and Regulation at mca.compliance@maryland.gov or Metrc support at Support.Metrc.com.

Metrc LLC
For additional support,
please visit Support.Metrc.com

Metrc resources

If you have any questions or need additional support, the following resources are available:

Contact Metrc Support
By using the new full-service system by navigating to Support.Metrc.com, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

*Please note***:** If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn
Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies. Accessing the new Metrc Learn LMS is simple through multiple convenient locations:

From within the Metrc system
Navigate to the Support area on the navigational toolbar and select "Sign up for Training" to register.

From the Metrc website
Navigate to your state's partner page and scroll down to the "Metrc's Training Resources" section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Thank you for your continued partnership.

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For additional support,
please visit Support.Metrc.com