Metrc Support Bulletin



Bulletin Number: MS_IB_0021	Distribution Date: 06/26/2024	Effective Date: 07/01/2024
Contact Point: Metrc Support	Subject: Patient allotment update - Correction	
Reason: Removal of the 7-day patient limit of 6 MMCEUs		

Greetings,

In collaboration with the MSDH, we are issuing updated messaging related to the bulletin published on June 26th regarding patient allotment updates.

Please see the following important message from the MSDH:

Last night on June 26, 2024, a system update was performed on the State Seed to Sale Tracking System (METRC). As part of this update, changes to the MS Medical Cannabis Program Patient Allotment were made which eliminated the column for a patient's rolling 7-Day allotment in the METRC system.

This was done in preparation for the July 1, 2024, change pursuant to SB2857 which eliminates the rolling 7-Day allotment limit on patient purchases. ABC Enforcement is advising all Dispensaries to continue selling no more than 6 MMCEU's to any patient in a single purchase or combination of multiple purchases until Monday, July 1, 2024, after verifying the patient does have a remaining MMCEU allotment as indicated in the 30-Day column.

Please keep in mind that you may not oversale their 30-day allotment if they do not have 6 units available on their 30-day column.

We apologize for any inconvenience this update has caused. If you have any questions, we encourage you to reach out to your local ABC Enforcement Agent directly or send an email to abcenforcement@dor.ms.gov

Kind Regards,

ABC Enforcement

Below is previously issued content in the original bulletin.

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Per the Mississippi Medical Cannabis Program, there will be a change to the 7-day patient limit.

With the passage of SB 2857, the following will occur beginning July 1, 2024:

- The 7-day limit of 6 MMCEUs will be eliminated.
- The current 30-day limitation of 24 MMCEUs will remain unchanged.
- The current limits for non-resident patients will remain as is 6 units per 7-day period, and no more than 12 units in a 15-day period.

In summary, this does not change patients' overall allotment or how patient's purchase products, however, it does allow patients the option to purchase their whole allotment at one time.

Additionally, Metrc system features, functionality, and current workflows remain unchanged.

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Metrc resources

If you have any questions or need additional support, the following resources are available:

Contact Metrc Support by using the new full-service system – Service Cloud – by navigating to Support.Metrc.com, or from the Metrc System, click the Support area dropdown on the navigational toolbar and click support.metrc.com to redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn: Metrc Learn was recently redesigned to offer interactive educational opportunities to enhance Metrc system users' skills and provide various training options based on experience level.

In addition, the learning system is organized into facility-specific programs made up of various courses. To log in or register for an account, visit <u>Metrc Learn</u>.

Access additional resources: In the Metrc system, click on the Support area dropdown on the navigational toolbar and select the appropriate resource, including educational guides, manuals, and more.

Thank you for your continued partnership.