

Metrc Support Bulletin



Bulletin Number: MD_IB_0085	Distribution Date: 07/03/2024	Effective Date: 06/07/2024
Contact Point: Metrc Support	Subject: MCA Permanent Regulations	
Reason: To notify all licensees of the Maryland Cannabis Administration Permanent Regulations and to highlight important changes for Metrc users.		

Greetings,

The Maryland Cannabis Administration (MCA) has released regulations under [COMAR 14.17](#) to replace existing medical program regulations under COMAR 10.62. Effective June 7, 2024, recent updates to regulations make certain changes for all licensees.

To view general information and a complete list of highlighted updates related to COMAR 14.17, visit [this page on the MCA Website](#).

For any questions related to Maryland cannabis regulations or MCA-issued guidance, complete and submit the [MCA Policy Question Intake form](#).

Please read on regarding important changes as it relates to Metrc.

Concentrated Products

Adult-use consumers are allowed to:

- Purchase concentrated cannabis products with a total product weight of 1 gram (g) or less.
- Purchase up to 12 g of these products in a single transaction.

Important note:

- Infused pre-rolls and cannabis vaporizing devices continue to be weighed as concentrated cannabis for the purposes of sales limits; however, they are exempt from the 1 g package weight limit.
- Infused non-edible potency limits have been removed for the adult-use market.

Additional information about Cannabis Products Available for Retail Sale can be found in the updated [Metrc Industry Bulletin #77](#).

Final Product Testing

Finished cannabis products for retail sale shall be tested by an independent testing laboratory authorized by the Administration in accordance with COMAR 14.17.08 prior to any sale, distribution, or dispensing. Compliance testing shall be done on a product's final form and based on the product item type categorization in Metrc.

Packaging and Labeling

Any product submitted into Metrc for approval must comply with all packaging and labeling requirements included in Title 36 of the Alcoholic Beverages and Cannabis Article and [COMAR 14.17](#).

Additional information about Metrc Retail ID Compliance Label solution can be found in [Metrc Industry Bulletin #78](#). To learn more to get started with this functionality, visit metrc.com.

General Operations

If a licensee identifies a discrepancy between their inventory of stock and their inventory in Metrc outside of normal weight loss, they must begin an investigation of the discrepancy within 1 business day.

If a discrepancy is not resolved within 30 days, the licensee must report the discrepancy to the MCA.

As of July 1, 2024, failure to report an unresolved discrepancy may be used as evidence of diversion. **Note:** This clarifies the discrepancy reporting provisions in COMAR 14.17.10.08A, 14.17.11.18A, and 14.17.12.10A.

Metrc resources

If you have any questions or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies. Accessing the new [Metrc Learn](#) LMS is simple through multiple convenient locations:

From within the Metrc system

Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register.

From the Metrc website

Navigate to your [state’s partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – learn.metrc.com – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Thank you for your continued partnership.