

Metrc Support Bulletin



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| Bulletin Number: CO_IB_5.28.2024_Combining remediated and non- remediated product packages | Distribution Date: 5/29/2024 | Effective Date: 6/5/2024 |
| Contact Point: Metrc Support | Subject: Combining remediated and non-remediated product packages | |
| Reason: Combining remediated and non-remediated product packages. | | |

Greetings,

Metrc is pleased to provide information on new functionality that allows for the combination of remediated and non-remediated product packages.

The ability to combine remediated and non-remediated packages will be available in Metrc on June 5th, 2024.

Please read on for more information.

Combining Remediated and Non-Remediated Product

In the example below, two packages of concentrate are being combined, where one package has been remediated and another package of the same product has not been remediated. To create the new package, select the Packages option in the Packages area on the navigational toolbar; then select the Active tab – see **Figure 1** below.

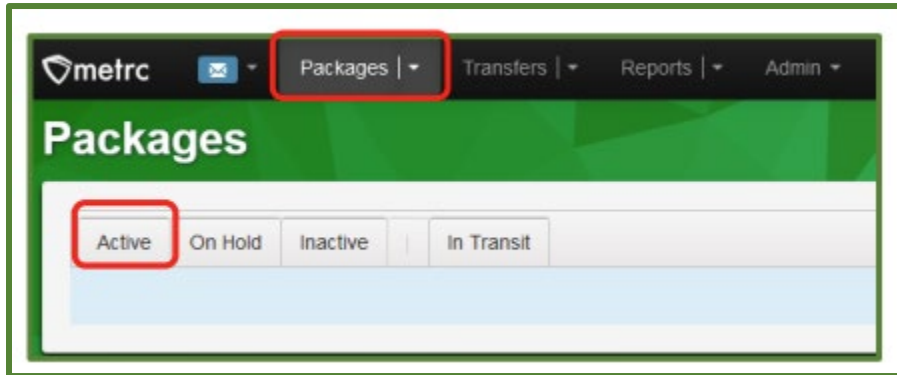


Figure 1: Active Packages grid

From the Active Packages grid, select the rows of the two packages that are being combined. In this example, both packages are the same item, but one package has a status of Not Submitted and the other has a status of Remediated.

With the two package rows selected, click the New Packages button to begin the process of creating a new package of the combined product – see **Figure 2**.

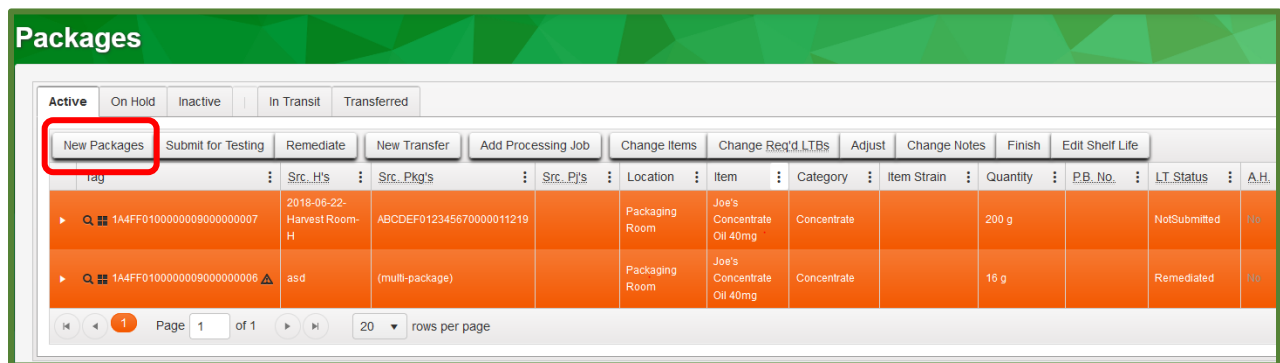
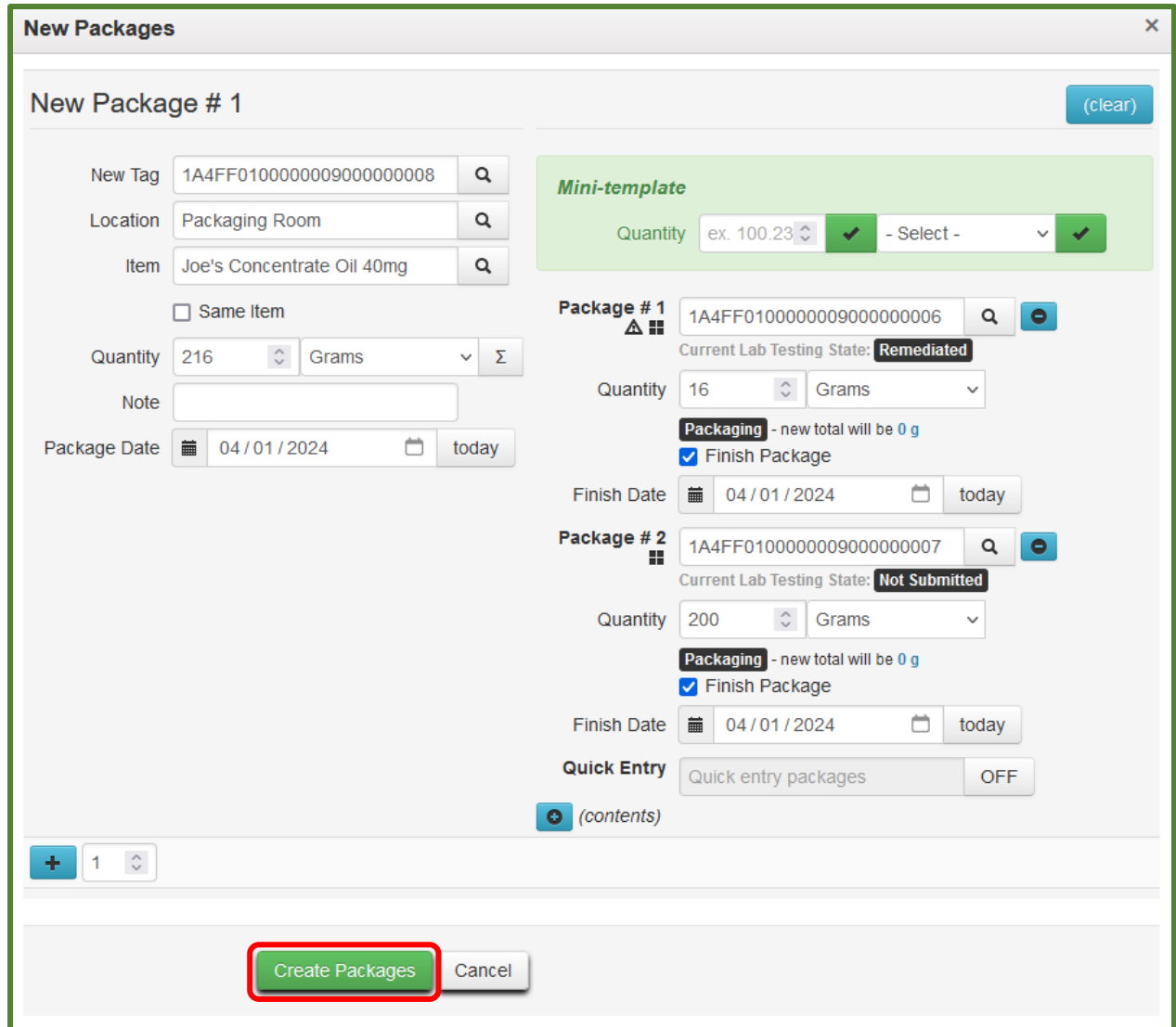


Figure 2: New Packages button

This will open the New Packages action window to create the new package of the combined concentrate. Once all required information has been entered, then select the Create Packages button to complete the creation of the new package – see **Figure 3** below.



The screenshot shows the 'New Packages' application window. On the left, there are input fields for 'New Tag' (1A4FF0100000009000000008), 'Location' (Packaging Room), 'Item' (Joe's Concentrate Oil 40mg), 'Quantity' (216), 'Grams', 'Note', and 'Package Date' (04/01/2024). A 'Mini-template' section shows a quantity of 'ex. 100.23' and a '- Select -' dropdown. Two package entries are listed: 'Package # 1' with ID 1A4FF0100000009000000006, 'Current Lab Testing State: Remediated', 'Quantity: 16 Grams', 'Packaging - new total will be 0 g', and 'Finish Date: 04/01/2024'; and 'Package # 2' with ID 1A4FF0100000009000000007, 'Current Lab Testing State: Not Submitted', 'Quantity: 200 Grams', 'Packaging - new total will be 0 g', and 'Finish Date: 04/01/2024'. A 'Quick Entry' section is set to 'OFF'. At the bottom, a '+ 1' button and a 'Create Packages' button (highlighted with a red box) are visible.

Figure 3: Create package with remediated and non-remediated product

Once the package has been created, it will be listed in the active packages grid and will have a test status of Remediated – see **Figure 4**.

Figure 4: New combined package of remediated and non-remediated product

| Tag | Src. H's | Src. Pkg's | Src. Pj's | Location | Item | Category | Item Strain | Quantity | P.B. No. | LT Status | A.H. | Date |
|--------------------------|-----------------|-----------------|-----------|----------------|----------------------------|-------------|-------------|----------|----------|------------|------|------------|
| 1A4FF0100000009000000008 | (multi-harvest) | (multi-package) | | Packaging Room | Joe's Concentrate Oil 40mg | Concentrate | | 216 g | | Remediated | No | 04/01/2024 |

Combining multiple categories

Packages with different item categories can be combined using remediated and non-remediated products, but only in the case where a new Production Batch is being created. In the example below, two packages are being combined – one package of flower with the status of Remediated and one package of concentrate with a status of Test Passed – to create a new package of Infused Prerolls.

From the Active Packages grid, select the two packages that are being combined, then click the New Packages button to begin the process of creating a new package of Infused Preroll product – see **Figure 5**.

| Tag | Src. H's | Src. Pkg's | Src. Pj's | Location | Item | Category | Item Strain | Quantity | P.B. No. | LT Status |
|--------------------------|-----------------------|--------------------------|-----------|-----------------|----------------------------------|-------------|-------------|----------|----------|------------|
| ABCDEF012345670000015244 | Blue Dream - 1/16/19 | ABCDEF012345670000015161 | | Processing Room | M00000010301: Joe's Oil | Concentrate | | 124.5 g | | TestPassed |
| ABCDEF012345670000015180 | Metrc Bliss 8/13/2019 | | | Processing Room | M00000000059: Buds - Metrc Bliss | Buds | Metrc Bliss | 190 g | | Remediated |

Figure 5: Multiple category packages to be combined

Taking this action will open the New Packages action window to create the new package of Infused Prerolls. Enter all required information, then select the Create Packages button to complete the creation of the infused Preroll package – **see Figure 6.**

The screenshot shows the 'New Packages' window with the following details:

- Header:** 'New Packages' with a close button (X) in the top right.
- Section: New Package # 1** (with a '(clear)' button):
 - Inputs:** New Tag (ABCDEF012345670000015245), Location (Processing Room), Item (M00000010302: Infused Pre-Rol), Quantity (172), Each (unit), Package Date (04/01/2024).
 - Options:** Same Item, Product Requires Remediation.
 - Mini-template:** Quantity (ex. 100.23), - Select -.
 - Package # 1:** ID (ABCDEF012345670000015244), Current Lab Testing State (Test Passed), Quantity (124.5), Grams, Packaging (new total will be 0 g), Finish Package, Finish Date (04/01/2024).
 - Package # 2:** ID (ABCDEF012345670000015180), Current Lab Testing State (Remediated), Quantity (190), Grams, Packaging (new total will be 0 g), Finish Package, Finish Date (04/01/2024).
 - Quick Entry:** Quick entry packages (OFF).
 - Footer:** + 1 (contents), **Create Packages** (highlighted with a red box), Cancel.

Figure 6: New Packages window

If you select the Create Packages button while attempting to create a new package using packages of different item categories that are not a Production Batch, an error notification will appear, explaining that the action cannot be completed. – **see Figure 7.**

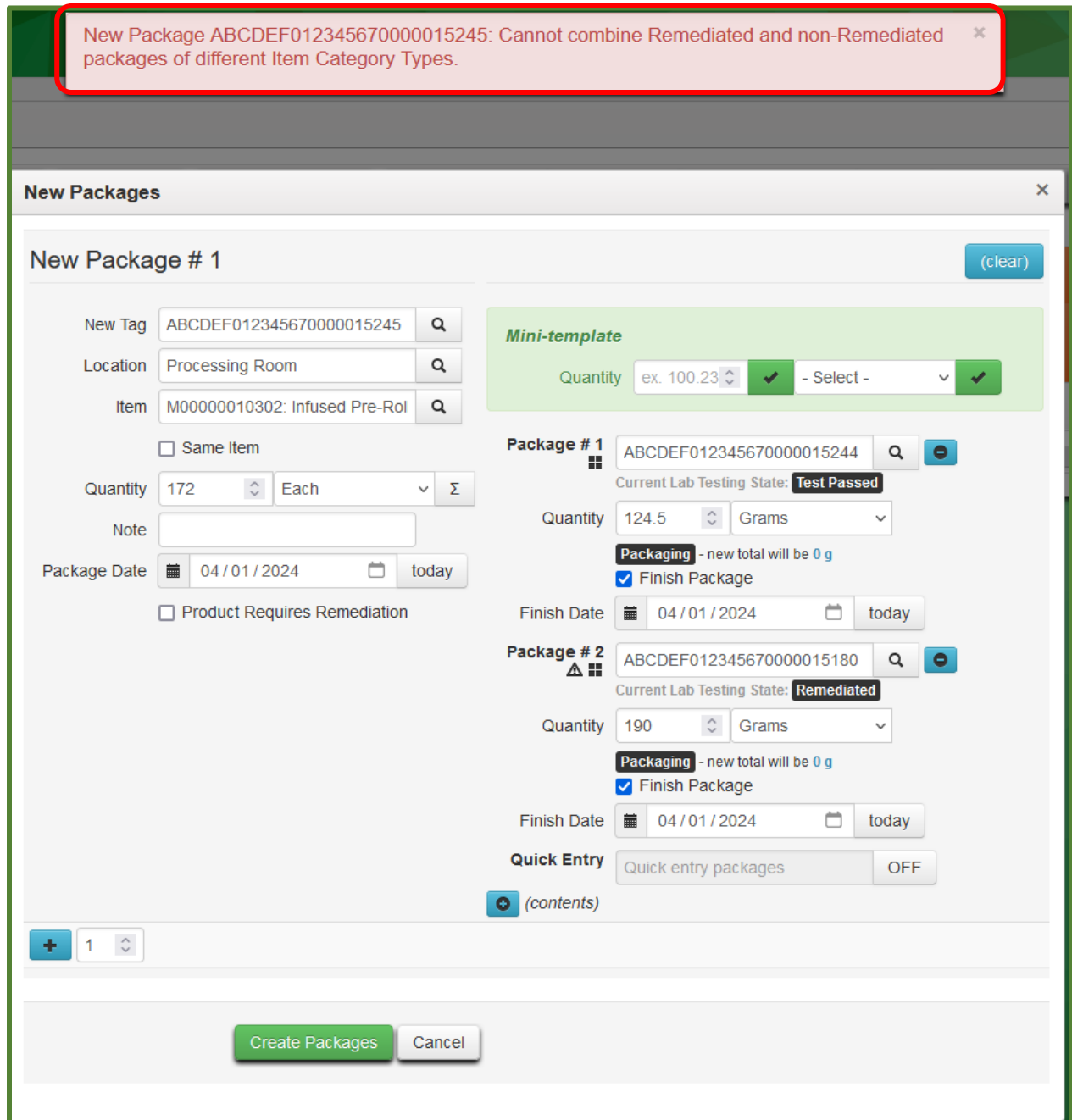


Figure 7: Cannot combine Remediated and non-Remediated packages if not a Production Batch

Metrc Resources

If you have any questions or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to Support.Metrc.com, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](#) LMS is simple through multiple convenient locations:

From within the Metrc system

Navigate to the drop-down Support menu in the navigational toolbar and select “Sign up for Training” to register.

From the Metrc website

Navigate to your [state’s partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Access additional resources

In the Metrc system, click on the Support area dropdown on the navigational toolbar and select the appropriate resource, including educational guides, manuals, and more.

Thank you for your continued partnership.