

Metric Support Bulletin



Bulletin Number: LA_IB_0052	Distribution Date: 09/18/2024	Effective Date: 10/2/2024
Contact Point: Metric Support	Subject: New Item Category: Transdermal Patch	
Reason: Provide guidance around a new item category in Metric		

Greetings,

Metric and the Louisiana Department of Health (LDH) are pleased to provide the addition of a new Item Category for final product for Transdermal Patches. This new Item Category was implemented on 9/16/2024.

Any Transdermal Patch items currently available in your active inventory are allowed to be sold through. Beginning on September 16, 2024, any new batches of these products should be created using the new Transdermal Patch category.

Please read on for more detailed information.

Transdermal Patches

A new Transdermal Patch Item Category was created for the permitted medical marijuana manufacturers that would like to begin producing transdermal patches.

To use the Transdermal Patch Item Category, a new Item will need to be created. To create an Item, access the Admin area on the navigational toolbar and select the Items option from the dropdown – **see Figure 1.**

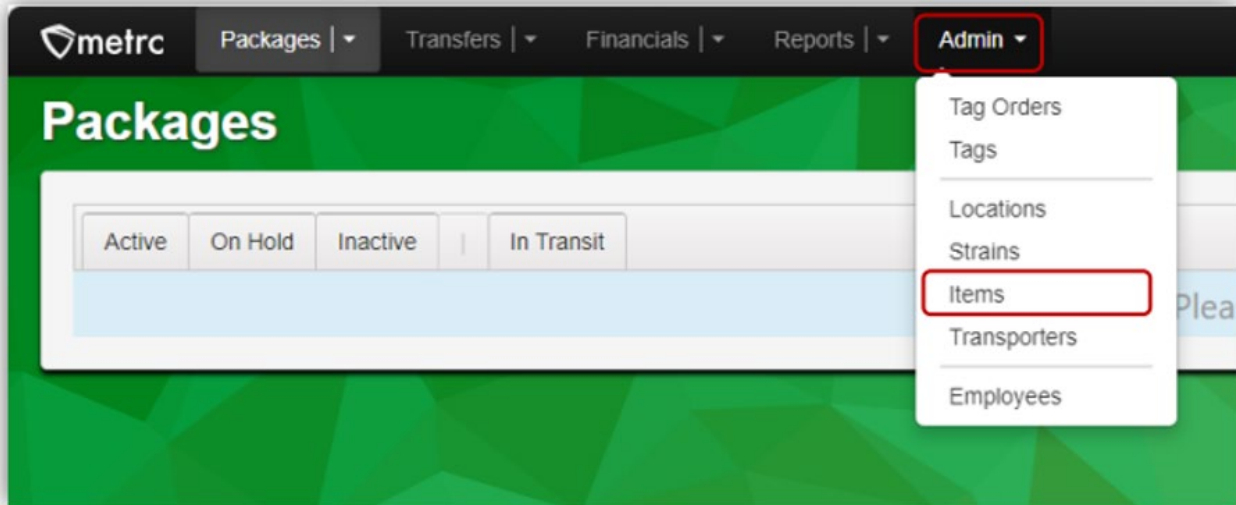


Figure 1: Items option in the Admin area dropdown

Once on the Items Grid, select the “Add Items” button to begin the process – **see Figure 2.**

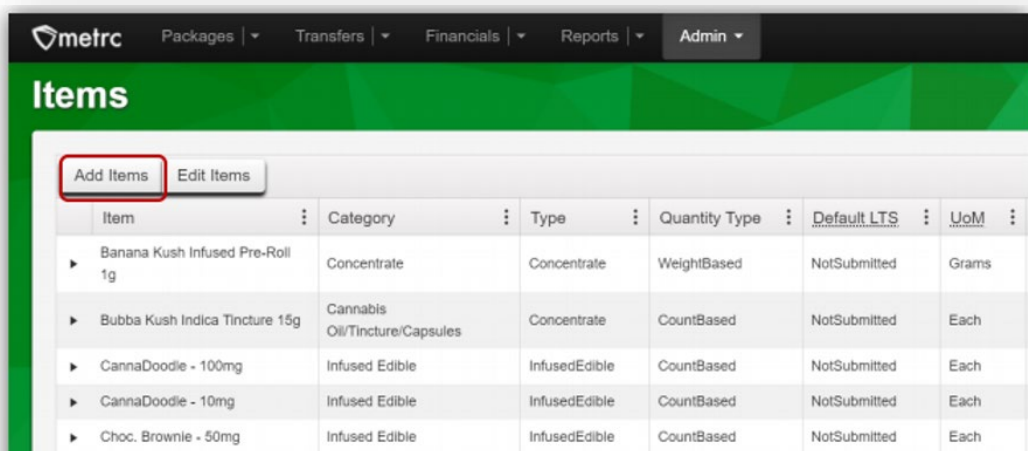
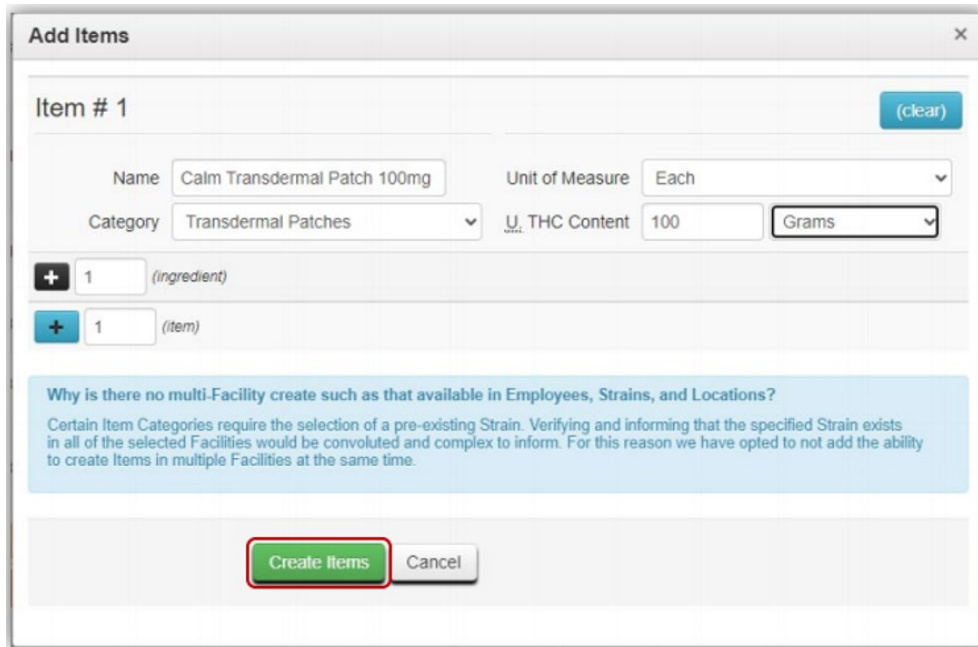


Figure 2: Add Items button

This will open the Add Items action window. **The name of the item must include the total mg of the item.** In the Category dropdown, select the Transdermal Patches option. Once all information has been entered and verified as accurate, select the Create Items button to create the item – **see Figure 3.**



The screenshot shows a window titled "Add Items" with a close button (X) in the top right corner. Below the title bar, there is a section labeled "Item # 1" with a "(clear)" button to its right. The form contains the following fields:

- Name:** "Calm Transdermal Patch 100mg"
- Unit of Measure:** "Each" (dropdown menu)
- Category:** "Transdermal Patches" (dropdown menu)
- U. THC Content:** "100" (input field) and "Grams" (dropdown menu)

Below these fields, there are two rows for adding ingredients or items:

- Row 1: A plus sign (+) in a black box, followed by the number "1" in a white box, and the text "(ingredient)" in italics.
- Row 2: A plus sign (+) in a blue box, followed by the number "1" in a white box, and the text "(item)" in italics.

A light blue informational box contains the following text:

Why is there no multi-Facility create such as that available in Employees, Strains, and Locations?
Certain Item Categories require the selection of a pre-existing Strain. Verifying and informing that the specified Strain exists in all of the selected Facilities would be convoluted and complex to inform. For this reason we have opted to not add the ability to create Items in multiple Facilities at the same time.

At the bottom of the window, there are two buttons: "Create Items" (highlighted with a red box) and "Cancel".

Figure 3: Creating a new Transdermal Patch

Metrc Resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click Support on the navigational toolbar and click support.metrc.com to redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](#) LMS is simple through multiple convenient locations:

From within the Metrc system

Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register option from the dropdown.

From the Metrc website

Navigate to your [state’s partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – learn.metrc.com – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Access additional resources

In the Metrc system, click on the Support area on the navigational toolbar and select the appropriate resource, including educational guides, manual, and more from the dropdown.

Thank you for your continued partnership.