Metrc Support Bulletin

Bulletin Number: DC_IB_0067	Distribution Date: 10/01/2024	Effective Date: 10/10/2024
Contact Point: Metrc Support	**Subject:** Virtual Industry User Group	
Topic: Metrc is hosting a Virtual Industry User Group on October 10th to focus on new user experience and lab testing best practices.		

Greetings,

Metrc and Washington, DC's Alcohol Beverage and Cannabis Administration (ABCA) are pleased to notify all industry users of the upcoming Metrc Industry User Group meeting being held on Thursday, October 10th, 2024, from 3:00 – 3:45 p.m. EST.

To request the link to join this virtual meeting, please email Nick McLean at nick.mclean@dc.gov

Metrc users in Washington, DC can receive credit for a completed course in Metrc Learn by attending the Virtual Industry User Group. Attendance will be taken during the virtual meeting, then once the event is complete, attendees who are active in Metrc Learn will see a completed course titled "10/10 DC Industry User Group" in their course catalog.

Note: *User Group Meetings and Metrc Training through Metrc Learn is separate from the training required for Medical Cannabis Certification. Visit the ABCA Medical Cannabis – Certification Training Provider page for more information about required training.*

Please read on for more details about how to register for Metrc Learn.

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Register for Metrc Learn

Metrc Learn was recently redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies. To register for a Metrc Learn account, take the following steps:

1. Navigate to the Metrc Learn login page by:
   o Using the new link: **learn.metrc.com**; or
   o From within the Metrc system – Navigate to the Support area dropdown on the navigational toolbar "Sign up for Training".

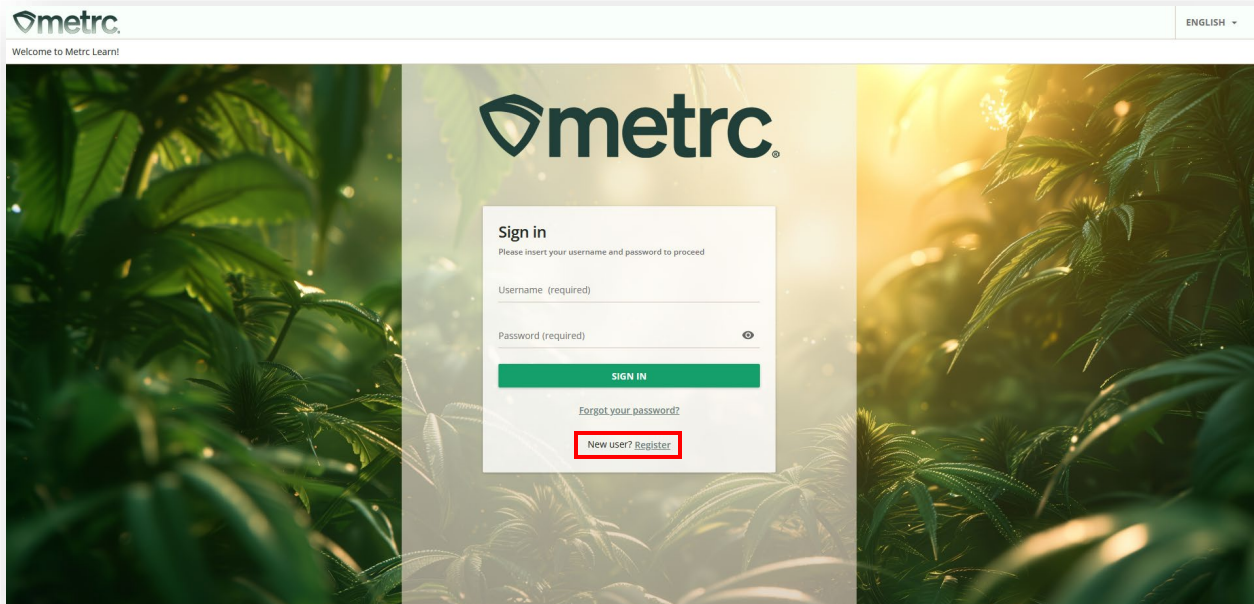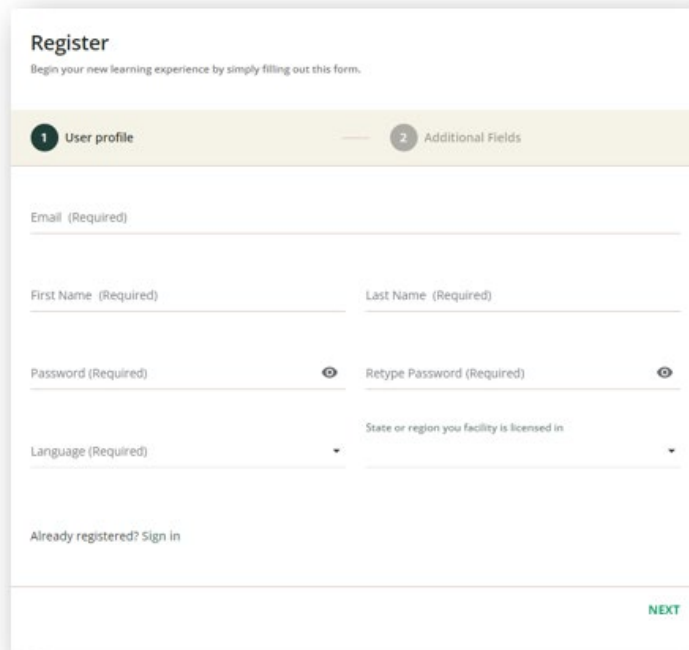2. Click the 'Register' link next to 'New user?' **– see Figure 1**.

Figure 1: Metrc Learn login page

Once the 'Register' link is clicked, the registration page will appear.

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3. From the registration page, complete all required information on the form. The password must include at least 9 characters. When complete, click 'Next' – **see Figure 2.**
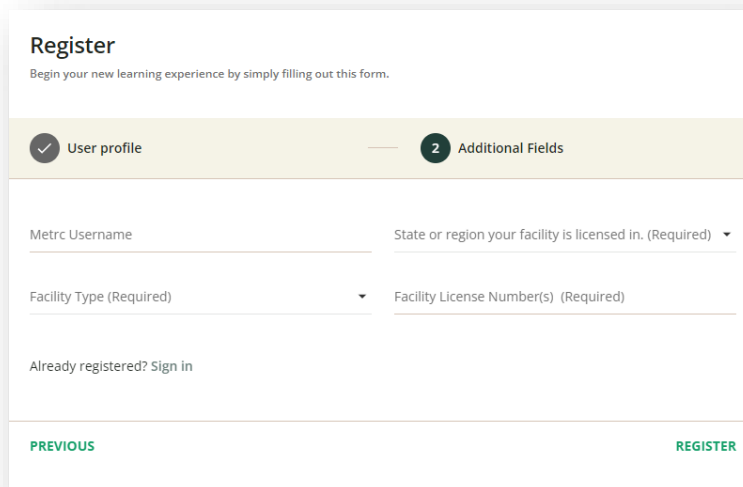
Figure 2: Registration – User profile

4. On the next page, fill in all additional fields and click 'Register' – **see Figure 3.**

Figure 3: Registration – Additional fields

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Upon approval of active Metrc Learn status, which can take up to 48 hours, or 2 business days, an email invitation will be sent to the email provided to set a password.

Note: If working in multiple licenses, enter all licenses on the lines provided, and then select the license type that reflects the area of the role requesting access to Metrc training.

Once the email invitation is received, navigate to the **Metrc Learn login page** to sign in and access training.

For more information about Metrc Learn, consult DC Bulletin #61 and DC Bulletin #66.

<u>Virtual Industry User Group details</u>

Thursday, October 10th, 2024

3:00 PM – 3:45 PM EST

Meeting Link Provided by ABCA

We look forward to seeing you there!

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