



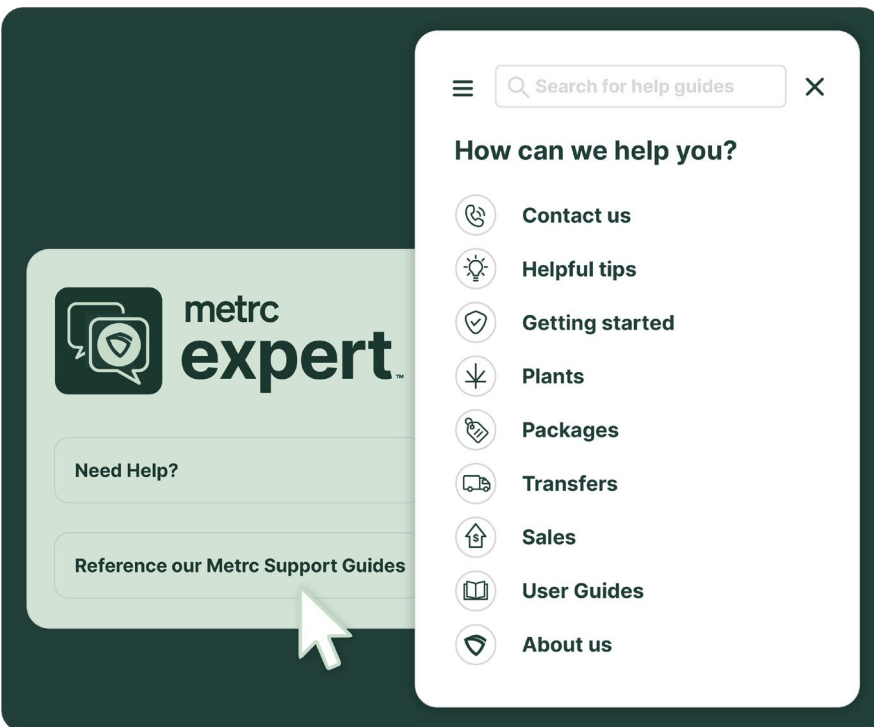
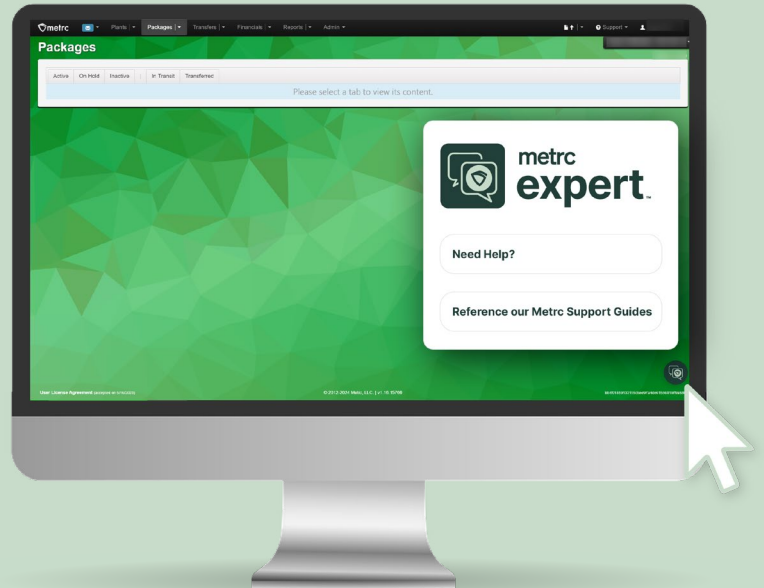
# Advanced knowledge base delivering **expert guidance.**

Instant, interactive support is always within reach.

## Metrc Expert

# Get personalized support even faster

Metrc Expert is an innovative new platform providing personalized, AI-powered support directly within the Metrc application. Designed to make learning and navigating the Metrc system easier so no questions go unanswered.



### Key features:

**Seamless integration:** No more searching for help content or waiting on support. The Metrc Expert widget is conveniently located in the lower-right corner in the Metrc system.

**User-friendly design:** In a single click, access an easy-to-use layout that helps you quickly find the information and answers you need.

**Interactive resources:** A wealth of searchable information – from FAQs to training materials – the interactive knowledge base guides help users navigate every aspect of the Metrc system with ease.

**AI-powered support:** Just type in a question or topic into the “Need Help?” feature and gain responses with remarkable speed and accuracy.

Through adaptive knowledge and continued innovation, Metrc Expert is transforming interactions with the Metrc system to drive operational efficiency and improve compliance outcomes.

And through streamlined access to other essential resources – including the Support portal and Metrc Learn training – challenges can be solved faster than ever before.