# Metrc Support Bulletin



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| **Contact Point:** Metrc®<br>Support | **Subject:** Metrc API update | |
| **Topic:** An important update regarding Metrc API v1 for third-party integrators<br>operating in the state of Rhode Island. | | |

Greetings,

We are writing to notify you of an important update regarding the Metrc API program and planned changes to our application programming interface (API) v1 solution which will impact select third-party integrators in Rhode Island.

After careful consideration and evaluation, we have made the decision to sunset our legacy API effective February 28, 2025. The OCR is aware of this decision, which was not made lightly, however, after assessing many factors, we determined this is the best course of action moving forward so we can deliver an improved experience for integrators and licensees alike.

All third-party integrators still integrating with our API v1 solution have received a separate notice bulletin, which outlines the same important information below regarding what to expect moving forward:

- **Sunset date:** The official date for sunsetting our API v1 solution is February 28, 2025. After this date, API v1 will no longer be accessible or supported for third-party integrators.
- **Support and maintenance:** Until the end of February 2025, Metrc will continue to provide support and maintenance for the product as usual. This includes addressing any issues or concerns integrators may have.
- **Further communication:** We will keep you updated with any further developments or information regarding this process over the coming months.

Third-party integrators using API v1 can transition to our Metrc Connect API, which was released in May 2023, and offers both a free access option and the ability to customize a plan that best suits their needs.

Our goal is to continue advancing the industry's technology ecosystem and improving all Metrc users' experience. To accomplish this, our efforts will remain focused on further development of the Metrc Connect API, which now offers a more robust environment to simplify processes and increase integrators' visibility and control.

While we do not anticipate any immediate impacts to licensees, it is important that third-party integrators using API v1 transition to Metrc Connect prior to the sunset date so there are no disruptions to your current third-party services.

We recognize questions may arise from this initial notification and are including a few FAQs below.

### What does the OCR and Metrc contract require?

The contract between Rhode Island and Metrc requires Metrc to have and maintain an API and establish a system of validation for the API program. Technical specifics, including support, are not covered by the contract.

### Where do integrators direct questions regarding the Metrc API program?

Third-party integrators should direct questions to the Metrc API Support team.

### Is the OCR expecting license holders to pay more to submit data via third-party integration to Metrc?

While there are certain costs that licensees are required to pay, either direct to Metrc or via licensing fees to OCR for use of the system, <u>no additional costs will be required of licensees by the OCR or Metrc based on the API transition noted above</u>.

From a reporting standpoint, licensees will maintain the same choices of method of data entry – Direct entry, CSV, and/or API via-third-party integration.

### Additional questions?

If you have specific questions related to third-party solutions that integrate with Metrc, including current use of API v1, we recommend you work directly with your third-party integrator(s). However, the Metrc Support team is also available to provide support throughout this transition period.

Thank you for your continued partnership.