Metrc Support Bulletin



Bulletin Number:	Distribution Date:	Effective Date:
SD_IB_0030	12/23/2024	Ongoing
Contact Point:	Subject: Harvest Batches & Vape Cartridge	
Metrc Support	Weight Guidance	
Reason: Provide guidance on the appropriate unit of measure for vape cartridges and		
maximum weight for harvest batches in Metrc		

Greetings,

Metrc, in conjunction with the South Dakota Department of Health (DOH), would like to extend guidance regarding the creation of harvest batches, as well as the appropriate unit of measure for vape cartridges.

The South Dakota DOH would like to remind its certified establishments that harvest batches should be no more than 50 pounds. Any harvests that are more than 50 pounds should be split into smaller harvest batches of no more than 50 pounds each. Please remember that those batches must be tested separately. For more details, please reference <u>ARSD 44:90:09:06.</u>

Please note that it is best practice to utilize the harvest batch name field when creating your harvest batches. If you are creating multiple batches of the same strain on the same day, the names should be similar to the following:

Blue Dream 12.12.2024 – 1 Blue Dream 12.12.2024 – 2 Blue Dream 12.12.2024 – 3

Active harvest batches can be renamed, if needed.

In addition to the size of harvest batches, this bulletin will also serve as a reminder that vape cartridges should be recorded in grams only, per ARSD 44:90:11:03.

For any questions regarding the harvest batch limitations and preferred unit of measure for vape cartridges, please contact the South Dakota Department of Health at MCQuestions@state.sd.us.

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Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support by using the new full-service system – Service Cloud – by navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click the Support area dropdown on the navigational toolbar and click support.metrc.com to redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn: Metrc Learn was recently redesigned to offer interactive educational opportunities to enhance Metrc system users' skills and provide various training options based on experience level.

In addition, the learning system is organized into facility-specific programs made up of various courses. To login or register for an account, visit Metrc Learn.

Access additional resources: In the Metrc system, click on the Support area dropdown on the navigational toolbar and select the appropriate resource, including educational guides, manuals, and more.

Thank you for your continued partnership.