Metrc Support Bulletin

Bulletin Number: CA-IB-2025-002	Distribution Date: 02/18/2025	Effective Date: 02/14/2025
Contact Point: Metrc Support	**Subject:** Quantity When Sampled	
Reason: To introduce new features that allow testing laboratories to view the quantity in the sampled package at the time the sample was taken		

Greetings,

On 02/14/2025 Metrc was updated to provide testing laboratories with limited information about the source package(s) of a sample package. The purpose of these updates is to allow testing laboratories to verify that the quantity taken for the sample package constitutes a representative sample. Updates were made to the following areas of Metrc:

- Transfer Manifest

- New Source Packages Tab in Packages Drilldown

These enhancements are described in detail on the following pages.

Quantity When Sampled on Transfer Manifest

A new *Quantity When Sampled* field is available on the transfer manifest for sample packages when viewed in Metrc by a testing laboratory employee. This value represents the quantity in the source package before the sample was taken.

An example of the new *Quantity When Sampled* field is shown in **Figure 1** below.

1. Package | Accepted	Production Batch No.	Item Name	Quantity
1A4FF0300000E1A000001746 Lab Test: SubmittedForTesting		Green Crack Flower (Flower)	Shp: 1 g Rcv: 1.0000 g
Item Details	Strain: Green Crack		
Source Harvest	2024-02-22-Harvest Room B-M		
Source Package(s)	1A4FF0300000E1A000001741	**Quantity When Sampled**	100 g

Figure 1: Quantity When Sampled for Source Package

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Source Packages Tab in Packages Drilldown

A new *Source Packages* tab is available to testing laboratories in the *Packages* drilldown for sample packages. The tab includes the following information about the source package:

- Source Package Tag
- Item
- Category
- Creation Quantity (Before Sample Taken)
- Creation Unit of Measure
- Creation Lab Testing Status (Before Sample Taken)

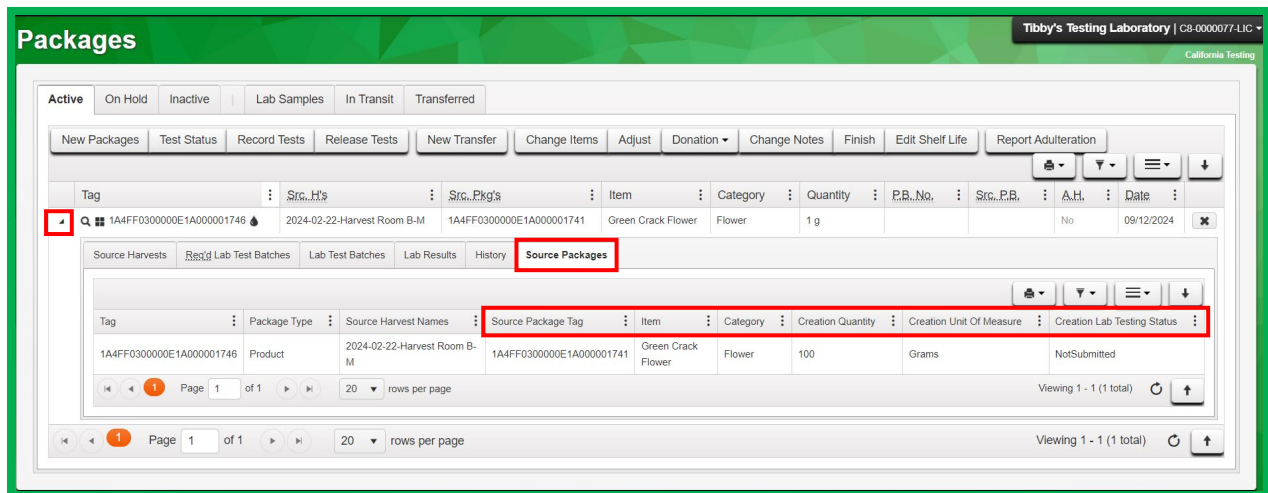An example of the new *Source Packages* tab is shown in **Figure 2** below.

Figure 2: Source Packages Tab

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Metrc Resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to Support.Metrc.com, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

*Please note***:** If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid e-mail to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new Metrc Learn LMS is simple through multiple convenient locations:

From within the Metrc system

Navigate to the Support area on the navigational toolbar and select "Sign up for Training" to register.

Access additional resources

In the Metrc system, click on the Metrc Expert widget icon and search for the appropriate topic or type in a question.

Thank you for your continued partnership.

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