Metrc Support Bulletin

Bulletin Number: MS_IB_ 0026	Distribution Date: 1/22/2025	Effective Date: Ongoing
Contact Point: Metrc Support	Subject: New Item Category: Transdermal Patch	
Reason: Provide guidance around a new item category in Metrc		

Greetings,

Metrc and the Mississippi Department of Health (MSDH) are pleased to provide the addition of a new Transdermal Patches Item Category.

Please read on for more detailed information.

Metrc Support Bulletin

Transdermal Patches

A new Transdermal Patch Item Category has been created for the permitted medical marijuana manufacturers that would like to begin producing Transdermal Patches. Transdermal patches are only available for registered patients and will deduct from a patient's allotment.

To use the Transdermal Patch Item Category, a new Item will need to be created. To create an Item, access the Admin area on the navigational toolbar and select the Items option from the dropdown – **see Figure 1.**
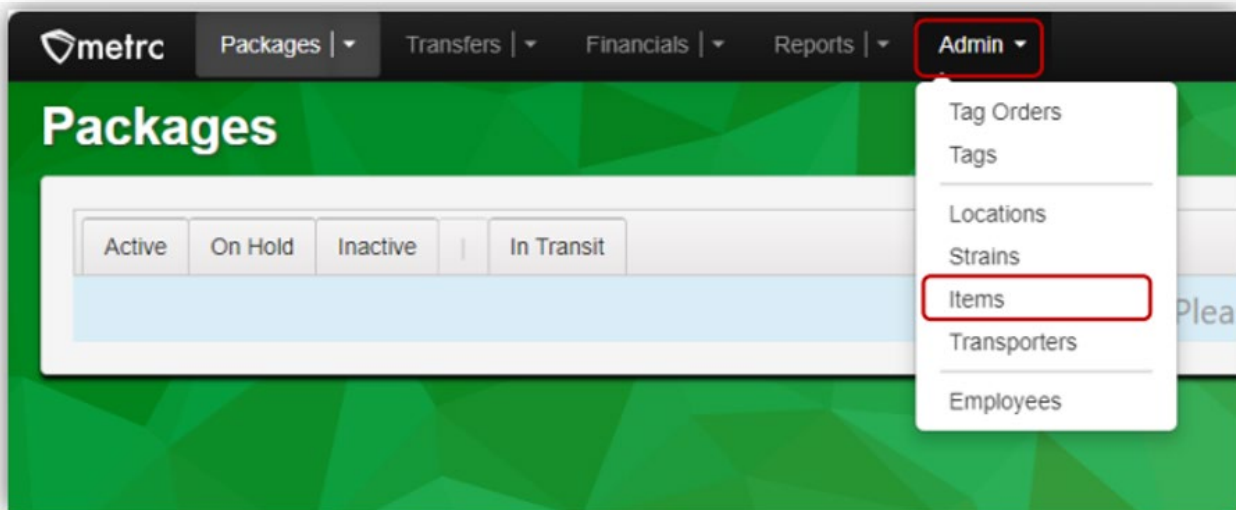

Figure 1: Items option in the Admin area dropdown

Once on the Items Grid, select the "Add Items" button to begin the process of creating an Item – **see Figure 2.**
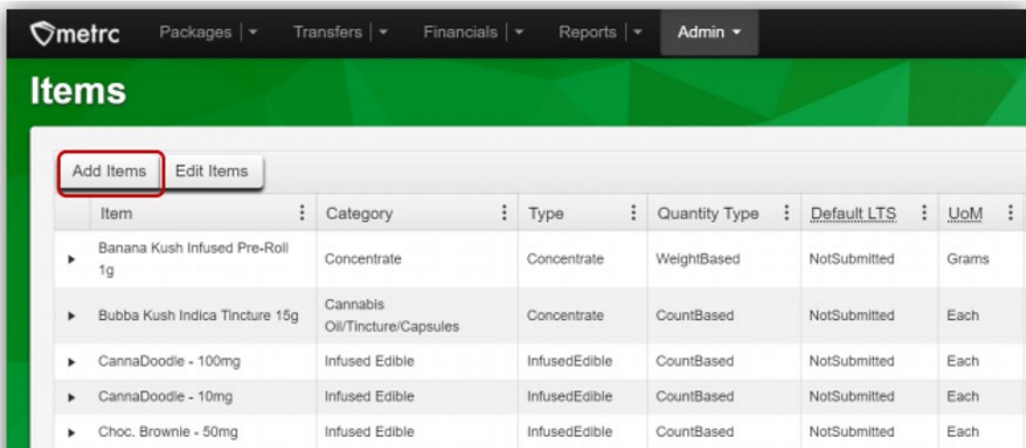
Figure 2: Add Items button

This will open the Add Items action window. **The name of the new item being created must include the total mg of the item.** In the Category dropdown, select the Transdermal Patches option. Once all information has been entered and verified as accurate, select the Create Items button to create the item – **see Figure 3**.

Figure 3: Creating a new Transdermal Patch

Once the item has been created, it can be used as needed and will be available in the Items list in the Admin area. Note: this item should be created using a production batch.

Metrc Resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to Support.Metrc.com, or from the Metrc System, click Support on the navigational toolbar and click support.metrc.com to redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new Metrc Learn LMS is simple through multiple convenient locations:

> ***From within the Metrc system***
> Navigate to the Support area on the navigational toolbar and select "Sign up for Training" to register option from the dropdown.

> ***From the Metrc website***
> Navigate to your state's partner page and scroll down to the "Metrc's Training Resources" section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Access additional resources

In the Metrc system, click on the Support area on the navigational toolbar and select the appropriate resource, including educational guides, manual, and more from the dropdown.

Thank you for your continued partnership.