Metrc Support Bulletin

Bulletin Number: MS_IB_0028	Distribution Date: 02/25/2024	Effective Date: Ongoing
Contact Point: Metrc Support	Subject: New updates now available in Metrc	
Reason: New Transfer Types for Remediation and Pre-Treatment now available in Metrc.		

Greetings,

Metrc is pleased to provide information on the latest system enhancements available including:

- Transferring packages between Cultivation facilities for Remediation
- Transferring packages for Pre-treatment

Please read on for more information regarding this new functionality.

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Transferring packages between Cultivation facilities for Remediation and Pre-Treatment

At the direction of the MMCP, the following updates have been made to permit the transfer of packages between Cultivators and Cultivators or Processor facilities for Remediation.

Please note: Licensees should continue to follow current rules on the necessary approvals to transfer packages for remediation. Contact the state agency with any questions about the remediation approval process.

Transferring packages for remediation:

Cultivation facilities now have the ability to transfer packages, with a total yeast and mold or total coliforms, lab test status of "Test Failed", for remediation to a cultivation or processing facility that is approved to remediate.

This process is approved for the following Item Categories:

- Flowers/Buds
- Shake/Trim

Remediation:

A Cultivation facility will start this process by going to the Packages area on the navigational toolbar. Once on the Packages grid, select the package that has a lab test status of "Test Failed". The entire quantity of the package should be transferred for the remediation process. Next, click the New Transfer button to initiate the transfer. – **see Figure 1**.
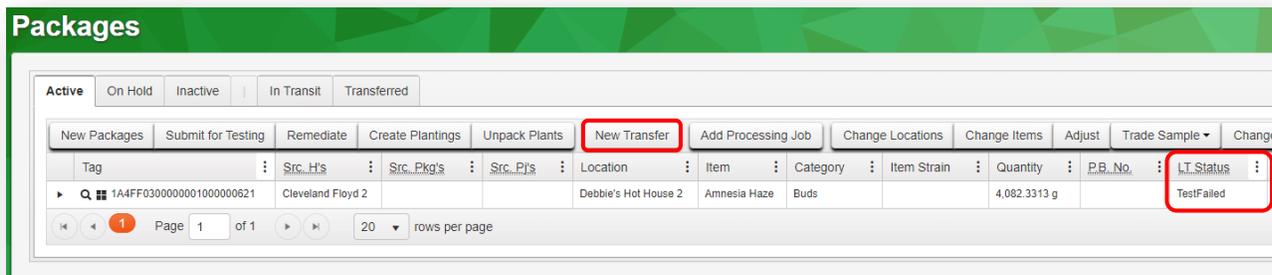

Figure 1: Selected Package with "Test Failed" status

This will open the New Transfer action window to create the transfer. Licensees must confirm that the destination facility is approved to complete remediation. Cultivation to

Cultivation transfers for Remediation should only use the Transfer Type – **Remediation Temp Transfer – No Sale** – **see Figure 2.**
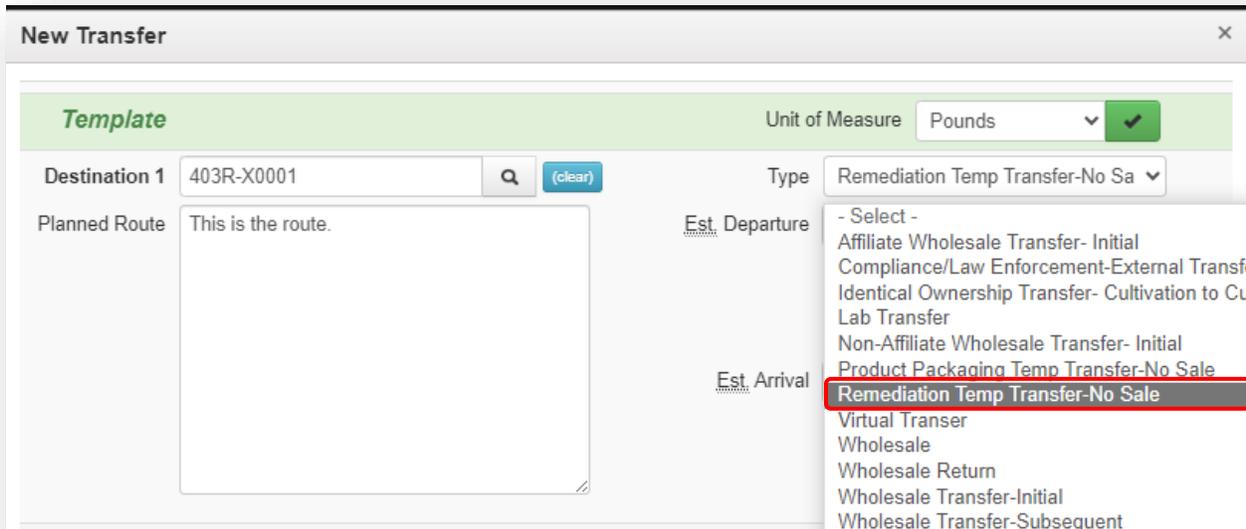

Figure 2: Use transfer type "Remediation Temp Transfer"

The Cultivation or Processor destination facility will receive the transfer to bring the package into the inventory to access the package for Remediation.

Once the product has physically been remediated, then the product will need to be remediated in Metrc. To accomplish this, select the desired package and click the **Remediate** button to report that a package has been remediated – **see Figure 3.**
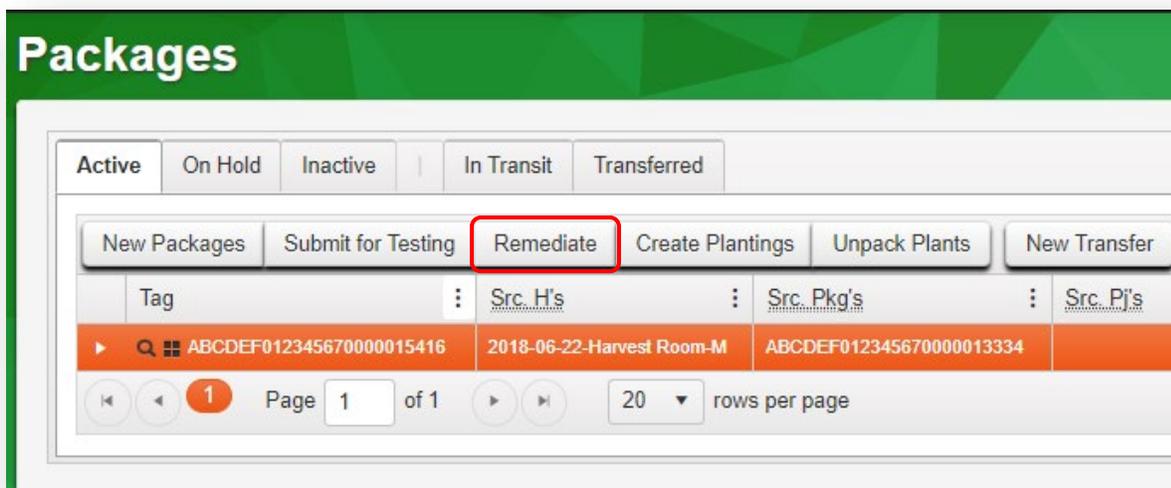

Figure 3: Select the package and press Remediate

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This will open the Remediate Packages action window. Select the appropriate remediation Method from the dropdown list, enter the date the remediation was performed, then input the remediation steps taken. Once all the required information has been entered, click the **Remediate Packages** button to complete the remediation process in Metrc - **see Figure 4.**
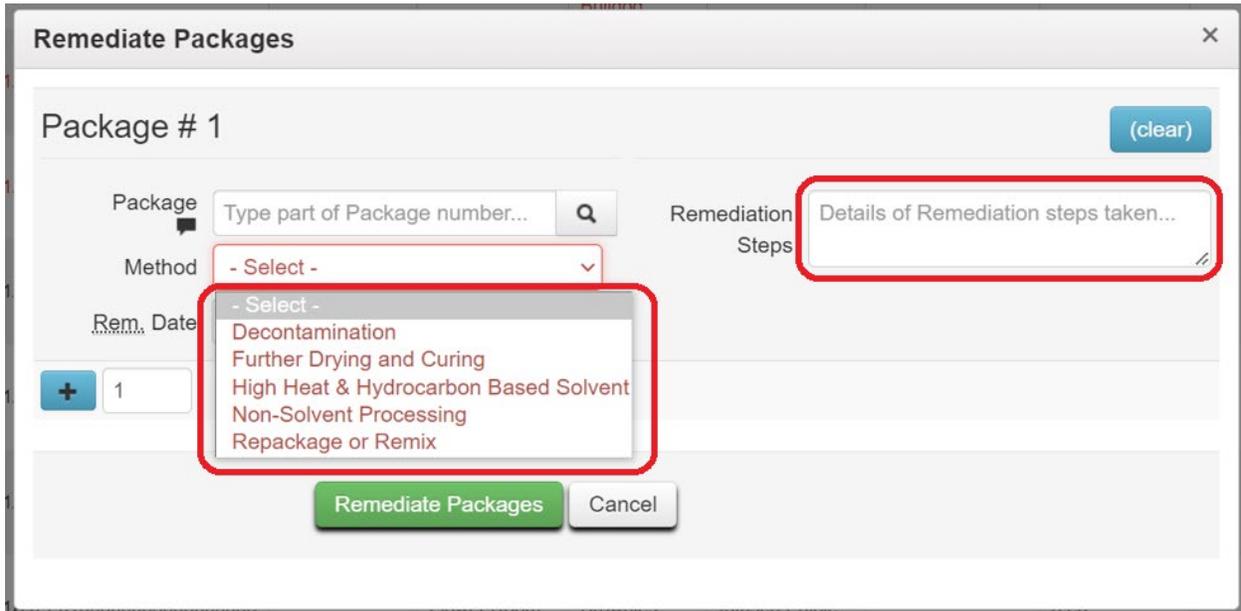
Figure 4: Select the method and input remediation steps

Please note: If the remediation method is not available in the **Method** dropdown menu, please notify the state agency.

Once a package has been designated as remediated or pre-treated, it can be identified by the updated Lab Test Status of **Remediated – see Figure 5.**

Figure 5: Updated lab test status to "Remediated"

Also, the **Contains Remediated Product** icon will be displayed to the right of the package tag number in the Tag column – **see Figure 6.**
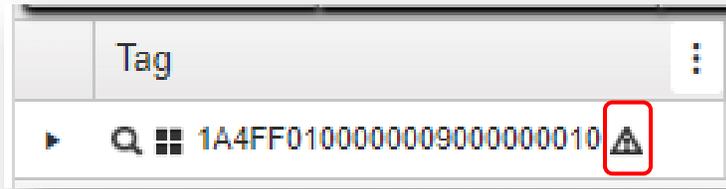

Figure 6: Contains remediated product icon

Next, the facility that remediated the product will transfer the package(s) back to the originating facility to complete the process. **Please note:** The specific transfer type that must be used to return the remediated product is **"Remediation Temp Transfer".**

To complete the process, the originating facility will receive the remediated package(s) back into their inventory and the package(s) can resume the process of being submitted for testing**.**

Transferring packages for pre-treatment:

Cultivation facilities now have the ability to transfer packages, with a lab test status of "Not Submitted" for Pre-treatment to a Processing facility that is approved to pre-treat.

Pre-treatment

A Cultivation facility will start this process by accessing the Packages area on the navigational toolbar. Once no the Packages grid, selecting the package of product to be pre-treated. The entire quantity of the package should be transferred for the pre-treatment process. Then, select the New Transfer button to initiate the transfer. – **see Figure 7**.
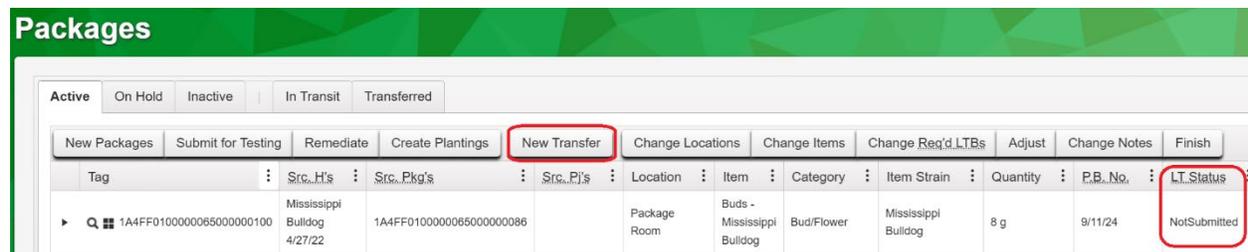

Figure 7: Selected Package with "Not Submitted" status

Licensees must confirm that the destination facility is approved to complete pre-treatment. Cultivation to Processor transfers for Pre-treatment should only use the Transfer Type – **Sterilization Temp Transfer**– **see Figure 8.**
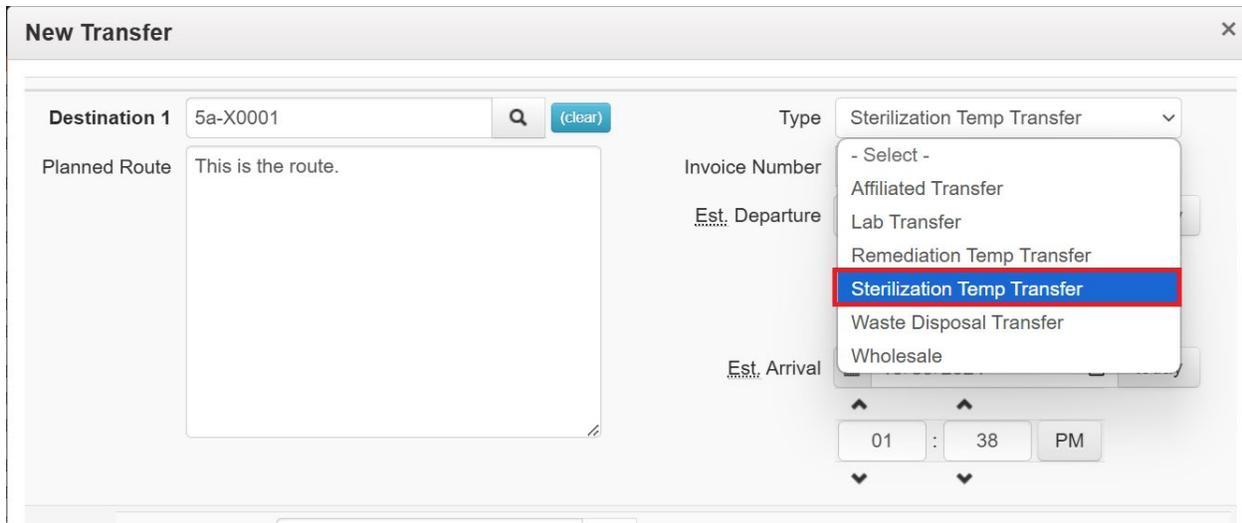

Figure 8: Use transfer type "Sterilization Temp Transfer"

Next, the facility pre-treating the product will transfer the package(s) back to the originating facility to complete the process. **Please note:** The specific transfer type that must be used to return the pre-treated product is **"Sterilization Temp Transfer".**

To complete the process, the originating facility will receive the pre-treated package(s) back into their inventory and the package(s) can resume the process of being submitted for testing**.**

Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support by using the new full-service system by navigating to Support.Metrc.com, or from the Metrc System, click the Support area and select support.metrc.com and you will be redirected to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn: Metrc Learn is designed to offer educational opportunities to enhance users' skills with the Metrc system and provides various training options based on experience level. In addition, the learning system is organized into facility-specific programs made up of various courses. To login, visit Metrc Learn and enter your login credentials, or to access, register by visiting the Metrc Learn Registration.

Access additional resources: In the Metrc system, click the Support area on the navigational toolbar and select the appropriate resource, including educational guides, manual, and more from the drop down.

Thank you for your continued partnership.

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