Metrc Support Bulletin



Bulletin Number: NJ_IB_0033	Distribution Date: 04/11/2025	Effective Date: 05/15/2025
Contact Point: Metrc® Support	Subject: May 2025 Virtual Industry User Group	
Topic: Metrc is hosting a Virtual Industry User Group for New Jersey licensees on May 15 th		

Greetings,

Metrc is pleased to notify all industry users of the upcoming Metrc Virtual Industry User Group being held on **Thursday**, **May 15**th, **2025**, **from 3:00 – 4:00 p.m. EST**.

During the Virtual Industry User Group, Metrc will share a presentation to cover recent updates about the Metrc system, new features and functionality updates, recent industry bulletins, and available Metrc resources. There will also be an opportunity for attendees to ask questions and provide feedback.

Metrc Users in New Jersey will receive credit in <u>Metrc Learn</u> for attending the Virtual Industry User Group.

To register for the Metrc Virtual Industry User Group, follow the steps below:

- All licensees attending the Virtual Industry User Group must first be registered for <u>Metrc Learn</u>, (detailed steps below).
 - Once registered for Metrc Learn, licensees must complete the New Business Training.
 - Upon completing New Business Training, the course titled NJ Metrc Industry User Group 5/15/25 will become available.
- Licensees will be able to join the User Group meeting via the Microsoft Teams link provided in Metrc Learn once registered for the event.
- If there are any issues joining the virtual meeting, please call Metrc Support at 877-566-6506 or email learn@metrc.com.

Please read on for more details.



Register for Metrc Learn

Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies. To register for a Metrc Learn account, take the following steps:

Navigate to the Metrc Learn login page by:

- Using the new link: **learn.metrc.com**; or
- From within the Metrc system Navigate to the Support area dropdown on the navigational toolbar and select "Sign up for Training".

Click the 'Register' link next to 'New user?' - see Figure 1.

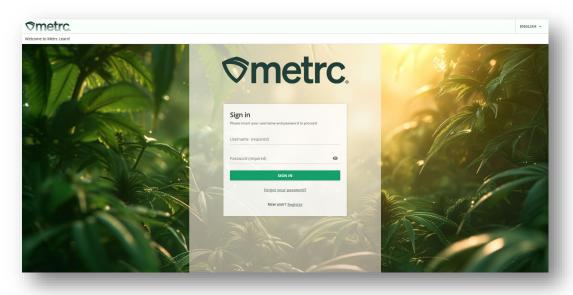


Figure 1: Metrc Learn login page

Once the 'Register' link is clicked, the registration page will appear.

From the registration page, complete all required information on the form. The password must include at least 9 characters. When complete, click 'Next' – see Figure 2 below.

Metrc Support Bulletin



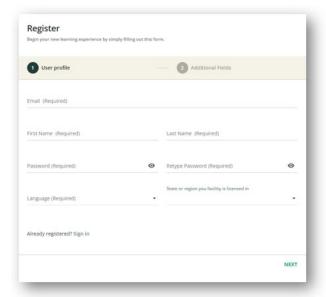


Figure 2: Registration - User profile

On the next page, fill in all additional fields and click 'Register' – see Figure 3.

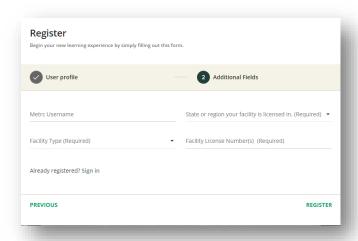


Figure 3: Registration – Additional fields

Upon approval of active Metrc Learn status, which can take up to 48 hours, or 2 business days, an email invitation will be sent to the email provided to set a password.

Note: If working in multiple licenses, enter all licenses on the lines provided, and then select the license type that reflects the area of the role requesting access to Metro training.

Once the email invitation is received, navigate to the <u>Metrc Learn login page</u> to sign in and access training.

Metrc Support Bulletin



For more information on Metrc Learn, please reference NJ Industry Bulletin #15 and NJ Industry Bulletin #21

Virtual Industry User Group details

Thursday, May 15th, 2025

3:00 PM - 4:00 PM EST

We look forward to seeing you there!