

<b>Bulletin Number:</b> OK IB 0044 Multi-Destination Transfers	<b>Distribution Date:</b> 4/16/25	<b>Effective Date:</b> 4/16/25
<b>Contact Point:</b> Metrc Support	<b>Subject:</b> Multi-Destination Transfers	
<b>Reason:</b> Updated functionality for Multi-Destination Transfers		

Greetings,

Metrc is pleased to announce some new functionality for Multi-Destination Transfers. There will now be a change to the Transfers serialization numbering regarding transfers with multi-destinations. This includes adding a dash and a number after the transfer serialized manifest number beginning with 1. For example, if a transfer has 3 destinations and the manifest number was 000012345, then each destination in order would be 000012345-1, 000012345-2, and 000012345-3.

The following resources provide additional training and step-by-step guidance for how the numbering of transfers has changed for those multi-destination transfers.

[Metrc Learn](#) – Create a Transfer Manifest training module

**Metrc Expert** – Conveniently located in the Metrc system, click on the knowledge base widget and reference our Support Guides > Transfers > The Complete Guide to Transfers

## Metrc Resources

If you have any questions, or need additional support, the following resources are available:

### Contact Metrc Support

By using the new full-service system by navigating to [Support.Metrc.com](https://Support.Metrc.com), or from the Metrc System, click Support on the navigational toolbar and click support.metrc.com to redirect to the portal.

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

### Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](#) LMS is simple through multiple convenient locations:

#### ***From within the Metrc system***

Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register option from the dropdown.

#### ***From the Metrc website***

Navigate to your [state’s partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

### Access additional resources

In the Metrc system, click on the Support area on the navigational toolbar and select the appropriate resource, including educational guides, manual, and more from the dropdown.

Thank you for your continued partnership.